



Phone: (08) 8274 1087  
Fax: (08) 8274 1755  
Email: [info@rojoprinting.com.au](mailto:info@rojoprinting.com.au)  
Web: [www.rojoprinting.com.au](http://www.rojoprinting.com.au)

## TERMS AND CONDITIONS

1. Rojo Printing will not commence the print production until;
  - a) Quotation has been accepted by or on behalf of the customer.
  - b) The non-refundable deposit (if any) has been paid to Rojo Printing and, if paid by cheque, the cheque has been cleared.
  - c) Rojo Printing has received authority or approval to process.
2. Rojo Printing reserves the right to charge interest on any part of the price not paid by the due date or to withhold printed items until payment is made.
3. The customer agrees to pay all debt recovery fees and charges in relation to all moneys due and payable to Rojo Printing.
4. When the Artwork is provided;
  - a) The customer warrants that it will not infringe the copyright or other intellectual property rights of any third party.
  - b) Quotation is subject to Rojo Printing viewing artwork and being satisfied with the above.
5. A charge will be added for any electronic files produced by Rojo Printing or reproduced into any other format. Should the customer request a project to be recreated in any other format after the project has been completed, the customer agrees to pay Rojo Printing for the extra work completed.
6. The customer agrees that Rojo Printing may obtain from any person or body involving the provision of information about the creditworthiness of persons, any information relating to the customer that concerns its commercial activities or creditworthiness for the purpose of collecting payments that are overdue in respect of any credit provided by Rojo Printing to the customer.
7. The customer agrees that Rojo Printing may suspend its production of the Job in the event that the customer is in default in paying any money due to Rojo Printing whether in respect of the Job or otherwise.
8. The Price quoted is subject to the Goods and Services Tax (GST)
9. The customer warrants that instructions issued will be in written form. If hand written or verbal instructions are received, Rojo Printing shall not be liable for omissions or errors due to misinterpretation of instructions.



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10. Rojo Printing reserves the right to correct any errors in quotations, estimates, etc. whether technical, stenographic or otherwise.
11. Preliminary work and/or work produced at a customer's request will be considered an order and charged to the customer's account unless otherwise specified.
12. If the customer suspends any work for any reason, for a period of thirty (30) days or longer, this will entitle Rojo Printing to payment in full for work already completed.
13. The customer agrees that payment will be made COD as requested by Rojo Printing.
14. The customer agrees that amendments requested will be charged at a rate negotiated for design and will be incurred in addition to the quoted price.
15. While all care is taken, it is important to note that print colour varies from print to reprint, and job to job. Rojo Printing accepts no responsibility for colour variations in printing processes or stock.
16. Any goods dispatched from interstate are subject to external influences and Rojo Printing will not be responsible for delivery delays.
17. The customer hereby requests Rojo Printing to undertake the Job and accepts these Terms and Conditions which may vary from time to time without notice.
18. The law governing these conditions and for all matters between the parties pursuant to these conditions shall be the law of the State of South Australia.
19. These conditions bind the customer and its successors.